

7th INTERNATIONAL PATIENT SAFETY CONFERENCE

1-2 December 2017 | JW Marriott Mumbai Sahar | Mumbai | INDIA



7th INTERNATIONAL PATIENT SAFETY CONFERENCE

EXPLORING NEW DIMENSIONS IN PATIENT SAFETY

1-2 December, 2017 | JW Marriott Mumbai Sahar | INDIA

DAY - 1

01 DECEMBER 2017, FRIDAY – DAY 1

0730 - 0945 Hrs

REGISTRATIONS

Session – 1 | 1000 – 1100 Hrs | Grand Ballroom

SPOTLIGHT, SPEECH, SESSIONS & THE SHOWCASE

SESSION 1 | INITIATING THE PATIENT SAFETY MOVEMENT (INAUGURAL SESSION)

Opening Remarks: **Dr. Preetha Reddy**, Vice Chairperson, Apollo Hospitals Group

Session Chairpersons:

Dr. Preetha Reddy

Executive Vice Chairperson, Apollo Hospitals

Dr. ND Trivedi

CEO, Apollo Hospitals, Navi Mumbai

Chief Guest:

Dr. Deepak Sawant

Honourable Minister of Public Health & Family Welfare
Government of Maharashtra

Guest of Honor:

Dr. Pradip Vyas

Health Secretary
Government of Maharashtra

Keynote Address:

Dr. Sangita Reddy

Joint Managing Director,
Apollo Hospitals Group

1100 – 1130 Hrs | REFRESHMENTS, NETWORKING, 'THE SHOWCASE'

Session – 2 | 1130 – 1230 Hrs | Grand Ballroom

PLENARY – 2 | LET'S TALK SAFETY

Session Chairpersons:

Dr. Suhas Gangurde

CEO, Godrej Hospital, Mumbai

Dr. Prasad Muglikar

Director Medical Services,
Apollo Hospitals, Navi Mumbai

Performance by "Drama Circuit" directed by Ms. Gulfam Khan, followed by discussion of five case scenarios by the speakers

Speakers:

Dr. K. Hari Prasad

President Hospital Division, Apollo Hospitals Group

Dr. Anupam Sibal

Group Medical Director, Apollo Hospitals Group

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Session – 2A | 1230 – 1235 Hrs | Grand Ballroom

INNOVATION BREAKTHROUGH

SVASTH+ "Non Invasive Health Monitoring Devices

Mr. Jagannathan

MD, AARMS Value Chain

Session – 3 | 1235 – 1330 Hrs | Grand Ballroom

PLENARY - 3 | LEADERSHIP MANTRAS

Session Chairpersons:

Mr. Santosh Marathe

Chief Operating Officer
Apollo Hospitals, Navi Mumbai

Dr. Shyam Shrivastava

Director, Radiation Oncology Dept
Apollo Hospitals, Navi Mumbai

Speakers:

Sir David Dalton

CEO, Salford Royal NHS Foundation Trust, UK

Ms. Paula Wilson

CEO, Joint Commission International, USA

Dr. Dato Jacob Thomas

Group Medical Advisor, Sime Darby Healthcare, Malaysia

1330 – 1430 Hrs | LUNCH, NETWORKING, 'THE SHOWCASE'

THE STREET SESSIONS 1330-1345 (The experts will share best practices on the identified issues and these sessions will happen only for 15 minutes. You could attend while having lunch and learn strategies to sustain patient safety standards)

PREVENTION OF FALLS @Convention Entrance

Moderator:

Ms. Yogmaya, Senior Manager - Quality, Indraprastha Apollo Hospitals New Delhi

Ideators:

Ms. Mary Jose, Nursing Director, Apollo Hospitals, Bengaluru

Dr. Shalaka Sawant, Head - Quality, Jehangir Hospital, Pune

Dr. Sagar Ganga, Regional Quality Manager, Apollo Health & Lifestyle Limited

Ms. Shweta Dixit, Regional Quality Manager, Apollo Health & Lifestyle Limited

PREVENTION OF BED SORES @Main Lobby

Moderator:

Dr. Gunjan Dhawan, Senior Manager - Quality, Indraprastha Apollo Hospitals New Delhi

Ideators:

Dr. Jaya Kuruvilla, Principal & Professor, College of Nursing, PD Hinduja National Hospital & MRC, Mumbai

Dr. Sweta Padmadash, DGM - Quality, Apollo Hospitals Bhubaneswar

Dr. Maitraye Basu, Senior Manager - Quality, Apollo Hospitals Kolkata

Mr. Shravan Kumar, Regional Quality Manager, Apollo Health & Lifestyle Limited

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Session – 4 | 1430 – 1600 Hrs

BREAKOUT - 1 (PARALLEL SESSIONS)

Session – 4A | 1430 – 1600 Hrs | BHOOMI (GRAND BALLROOM - 1)

JOINT COMMISSION INTERNATIONAL: HOSPITAL DESIGN TO IMPROVE PATIENT SAFETY

Session Chairpersons:

Mr. Gautam Khanna
CEO, Hinduja Hospitals, Mumbai

Dr. Vijay Yewle
Head - Pediatrics
Apollo Hospitals, Navi Mumbai

Speakers:

Ms. Paula Wilson
CEO, Joint Commission International

Ms. Yvonne Burdick
Consultant, JCI

Session – 4B | 1430 – 1600 Hrs | JAL (GRAND BALLROOM - 2)

THE NURSING MASTERCLASS – I: NAVIGATING CHANGE – A HOLISTIC APPROACH TO MAKING NURSES AS THE CUSTODIANS OF PATIENT SAFETY

Key Note Address:

Be a safety hero.... Score an accident zero

Capt (Ms) Usha Banerjee

Group Director Nursing, Apollo Hospitals Group

Session Chairpersons:

Dr. Jaya Kuruvilla
Principal / Professor, College of Nursing, PD Hinduja National Hospital & MRC, Mumbai

Ms. Shubhada Sakurikar
AVP Nursing Education
Apollo MedSkills Limited

Dr (Mrs) Nancy Fernandes Pereira
Principal, LT College of Nursing
SNDT Women's University
Mumbai

Speakers:

Heal thy Healer: How the Nurses should maintain inner peace, physical well – being, emotional stability to render safe environment for patients

Ms. Sai Bala M.
Nursing Director, Amrita Institute of Medical Sciences Kerala

Change nothing and nothing changes: Has the nursing profession matched pace with the changing dynamics of healthcare

Ms. Shine Anil
Chief of Nursing, Wockhardt Hospital, North Mumbai

A mistake you see and do nothing to fix becomes your mistake too: The What Why and How of Critical conversations and their impact.

Maj Gen Elizabeth John
Additional Director General, Military Nursing Service

Open forum - Questions to speakers and chairpersons by audience

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Session – 4C | 1430 – 1600 Hrs | VAAJU (GRAND BALLROOM - 3)

INDIAN MEDICAL ASSOCIATION: PATIENT SAFETY AND QUALITY IMPROVEMENT

Session Chairpersons:

Dr. Jayesh Lele

Indian Medical Association, Mumbai Chapter

Dr (Lt Gen) LR Sharma

Director Medical Services,
Indraprastha Apollo Hospitals, Delhi

Speakers:

Hospital Administrator's Perspective

Dr. Anil Suchak

IMA, Mumbai Chapter

Clinician's Perspective

Dr. Ketan Mehta

IMA, Mumbai Chapter

Surgeon's Perspective

Dr. Sanjay Dudhat

IMA, Mumbai Chapter

Role of Regulatory Body & Medical Association

Dr. Ravi Wankhedkar

National President IMA

Followed by Panel Discussion

Session – 4D | 1430 – 1600 Hrs | AGNI (JUNIOR BALLROOM - 1)

SEARCHING FOR THE PERFECT HEALTHCARE SYSTEM

Session Chairpersons:

Mr. Bomi Bhole

CEO, Ruby Hall Clinic, Pune

Mr. Ashok Bajpai

Managing Director
Indraprastha Apollo Hospitals, New Delhi

Speakers:

Learnings from the perfect healthcare system for India

Mr. Mark Britnell

Chairman and Senior Partner, Global Health Services, KPMG

High clinical reliability organisations

Sir Jonathan Micheal

CEO of University Hospital Birmingham, Guys and St Thomas's and Oxford University

Mr. Nilaya Varma

Partner, Lead for Government and Healthcare, KPMG India

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Session – 4E | 1430 – 1600 Hrs | AAKASH (JUNIOR BALLROOM - 2)

MACQUARIE UNIVERSITY AUSTRALIA: HUMAN FACTORS AND PATIENT SAFETY

<p>Session Chairpersons:</p> <p>Prof. Patrick McNeil Faculty Executive Dean, Macquarie University</p> <p>Prof. Stephen A Deane AM Associate Dean, Clinical Partnerships, Faculty of Medicine & Health Sciences, Macquarie University</p>	<p>Speakers:</p> <p>Patient safety and human factors Prof. Simon Willcock Clinical Director of Primary Care, Macquarie University Health Sciences Centre</p> <p>Slips, lapses and mistakes. A light hearted tutorial in human error intended to demystify and normalise human factors leaving participants with a vocabulary for common (and inevitable) human failings Prof. John Cartmill Associate Dean Clinical, Faculty of Medicine and Health Sciences</p> <p>What drives improvement? – Punishment, Permission, Personalisation or People? Prof. Cliff Hughes Immediate Past President, ISQua</p>
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Session – 5 | 1600 - 1730 Hrs

BREAKOUT - 2 (PARALLEL SESSIONS)

Session – 5A | 1600 - 1730 Hrs | BHOOMI (GRAND BALLROOM - 1)

NABH: ACCREDITATION - A TOOL FOR CONTINUOUS QUALITY IMPROVEMENT

<p>Session Chairpersons:</p> <p>Dr. Pravin Shingare Director, Medical Education & Research, Govt of Maharashtra</p> <p>Mr. Sudhir Diggikar CEO, Apollo Hospitals Bhubaneswar</p>	<p>Speakers:</p> <p>Role of Accreditation in Healthcare Quality Dr. Harish Nadkarni Chief Executive Officer, NABH</p> <p>Patient Safety: NABH shows the way Dr. Aarati Verma NABH Assessor</p> <p>Audits for Quality Control in Hospitals Dr. Sanjeev Singh NABH Assessor</p>
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Session – 5B | 1600 - 1730 Hrs | JAL (GRAND BALLROOM - 2)

PANEL DISCUSSION ON NATIONAL PATIENT SAFETY IMPLEMENTATION NETWORK

Session Chairpersons:

Dr. Sujit Chatterjee
CEO, Hiranandani Hospital, Mumbai

Dr. Arun Agarwal
Medical Advisor - Innovation,
Education & Clinical Excellence,
Apollo Hospitals Group

Speakers:

Dr. Nilima Kshirsagar
National Chair of Clinical Pharmacology, ICMR

Dr. Dilip Mathai
Dean, Apollo Institute of Medical Sciences & Research, Hyderabad

Session – 5C | 1600 - 1730 Hrs | VAAJU (GRAND BALLROOM - 3)

CEO FORUM: ENSURING PATIENT SAFETY AND QUALITY IMPROVEMENT ACROSS ALL LEVELS IN INDIAN HEALTHCARE

Session Chairpersons:

Prof. Ashish K. Jha
Director, Harvard Global Health
Institute
K.T. Li Professor and Senior Associate
Dean, Harvard T.H. Chan School of
Public Health
Professor of Medicine, Harvard
Medical School

Mr. Gerald Jaideep
Head - Medvarsity
Apollo Hospitals Group

Speakers:

Mr. Karan Singh
Managing Director, Leader, Healthcare Practice, Bain India

Dr. R. Rajesh
President, IAOH
Group Head - Medical Services, Reliance Industries

Prof. Stephen A Deane AM
Associate Dean, Clinical Partnerships, Faculty of Medicine & Health Sciences,
Macquarie University

Dr. Yash Paul Bhatia
Managing Director, Astron Healthcare

Session – 5D | 1600 - 1730 Hrs | AGNI (JUNIOR BALLROOM - 1)

ACCREDITATION CANADA & INESSS:

BUILDING GLOBAL HEALTHCARE STANDARDS & INNOVATIVE ASSESSMENT PROGRAMS FOR PATIENT SAFETY

Session Chairpersons:

Dr. PM Bhujang
Medical Director
HN Reliance Foundation Hospital,
Mumbai

Dr. Darius Mirza
Head - HPB Surgery and Liver
Transplant
Apollo Hospitals, Navi Mumbai

Speakers:

Ms. Leslee Thompson
CEO, Health Standards Organization and Accreditation Canada

Dr. Luc Boileau
President and CEO, INESSS

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Session – 5E | 1600 - 1730 Hrs | AAKASH (JUNIOR BALLROOM - 2)

DATA ANALYTICS: HOW DATA ANALYTICS IS BEING USED TO IDENTIFY OPPORTUNITIES FOR IMPROVING PATIENT SAFETY

Session Chairpersons:

Dr. Rajkumar Patil
Medical Director
Bombay Hospital, Mumbai

Mr. Jaideep Gupta
Managing Director,
Indraprastha Apollo Hospitals, Delhi

Speakers:

Dr. GC Khilnani
Professor of Pulmonary Medicine & Sleep Disorders, AIIMS, New Delhi

Prof. Arnab Laha
IIM, Ahmedabad

Dr. Sujoy Kar
CMIO, Apollo Hospitals Group

1730-1745 | REFRESHMENTS, NETWORKING, 'THE SHOWCASE'

Session – 6 | 1745 - 1830 Hrs

PAPER PRESENTATIONS (PARALLEL SESSIONS)

Session – 6A | 1745 - 1830 Hrs | BHOOMI (GRAND BALLROOM - 1)

PAPER PRESENTATIONS

Session Chairpersons:

Dr. Rajendra Patankar
COO, Nanavati Hospital, Mumbai

Dr. Gaurav Thukral
Executive Vice President & Chief
Operating Officer
Health Care at Home India Pvt Ltd

Paper Presentations:

Manoeuvring of documentation; Gimmick Edge
Ms. Roopa Rawat
Indian Spinal Injuries Centre

An observational study of adverse reaction profile of anti-psychotic drugs in outpatients visiting Psychiatry Department of a rural tertiary care hospital
Dr. Nishita Shah
Maharashtra Institute of Medical Education and Research (MIMER), Talegaon Dabhade, Pune

Study of Medication Errors in General Medicine Department
Ms. Angel Abraham
Ahalia Foundation Eye Hospital, Palakkad, Kerala

Zero tolerance to unsafe IV practices
Ms. Laije Anand
Fortis Hospital, Mulund

A descriptive study to assess the transcription and administration errors
Ms. Muthuram G.
Apollo Speciality Hospital, Teynampet, Chennai

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Session – 6B | 1745 - 1830 Hrs | JAL (GRAND BALLROOM - 2)

PAPER PRESENTATIONS

Session Chairpersons:

Dr. Anupam Karmakar
CEO, Dr DY Patil Hospital, Navi
Mumbai

Dr. Sanjeev Mehta
Senior Pulmonology
Apollo Hospitals, Navi Mumbai

Paper Presentations:

Reducing radiology referral form inadequacies to improve patient safety and quality of care

Dr. Dinesh Baviskar
New Medical Center (NMC) Healthcare, UAE

A new method for communicating in healthcare: negotiation for clinicians and healthcare executives

Mr. Robyn Clay
Australian Institute of Health Innovation, Macquarie University, NSW,
Australia

SBAR Communication

Ms. Annie Rachel
HCG hospital, Bangalore

Educate the mother and father about new born care through Parentcraft Nurse in G&O Ward and OPD

Ms. Mangala Chatterjee
Apollo Gleneagles Hospitals, Kolkata

To assess the effectiveness of communication sign board for the non-communicating patients

Ms. Selvi K.
Apollo Specialty Hospitals, OMR, Chennai

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Session – 6C | 1745 - 1830 Hrs | VAAYU (GRAND BALLROOM - 3)

PAPER PRESENTATIONS

Session Chairpersons:

Mr. Joy Chakraborty
COO, Hinduja Hospital, Mumbai

Dr. Anuj Tiwari
COO, Apollo Hospitals, Nashik

Paper Presentations:

Protect the patients from MRSA colonized healthcare professionals
Latha T
Manipal University, Manipal

Evaluation of Post-Surgery Complications in Diabetic Foot Amputations
Aashish Patwardhan
Al-Ameen College of Pharmacy, Bangalore

Impact of cohorting of neonates based on skin and stool surveillance cultures on hospital acquired MDRO in a tertiary care setting over a 2-year period - a before and after time series study
Dr Savitha Nagaraj
St Johns Medical College and Hospital Bangalore

Use of best practices in anesthesia as a step towards patient-employee-environment safety
Dr Mohan Swami
Jehangir Hospital, Pune

Patient safety experience in resource limited settings
Dr. Said Kilindimo
Muhimbili University of Health and Allied Sciences, Tanzania

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Session – 6D | 1745 - 1830 Hrs | AGNI (JUNIOR BALLROOM - 1)

PAPER PRESENTATIONS

Session Chairpersons:

Dr. Sandeep Chatrath

CEO - AP, Telangana & Odisha, Vizag,
Apollo Hospitals Group

Dr. Yatheesh G.

Assistant Medical Director, Karnataka
Region, Apollo Hospitals Group

Paper Presentations:

The Human Resource Dept: A change agent for improving safety and quality of patient

Ms. Megha Pusalkar

Solutions unlimited

Radial Lounge – Redefined Patient Experience

Dr. Himanshu Gupta

MMRRDI - Seth Nandlal Dhoot Hospital, Aurangabad

Silent Hospital Helps Healing

Ms. Geemol

Indraprastha Apollo Hospitals, New Delhi

Interdependence of physical work environment and policies in hospital impacts patient safety - Expert opinion of a clinical hospital planner

Ms. Swati Sawant

Harmony & Peace

Enhancing Patient experiences through emotional intelligence, effective communication and upgrading grooming standards of nursing staff

Mr. Ratheebh K V

Apollo BGS Hospitals, Mysore

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Session – 6E | 1745 - 1830 Hrs | AAKASH (JUNIOR BALLROOM - 2)

PAPER PRESENTATIONS

Session Chairpersons:

Brigadier Chakravarti K.

Chief Projects Officer, Apollo Hospitals Group

Dr. Nitin Jagasia

Head Emergency, Apollo Hospitals, Navi Mumbai

Paper Presentations:

Red Rules of Safety: Lessons learnt from incident reporting

Dr. Reshma R. Shaikh

Breach Candy Hospital Trust, Mumbai

Study of compliance of staff of Surgical & Medical ICUs to the process of preventing needle stick injuries & blood / body fluid exposures

Ms. Sakshi Behl

Symbiosis Institute of Health Sciences, Pune

Examining health service use for patients 12 months pre-and post and injury hospitalisation: a population-based matched cohort

Ms. Rebecca Mitchell

Australian Institute of Health Innovation, Macquarie University, NSW, Australia

Ensuring Patients Safety through Hazmat handling

Mr. Amit Kumar Arora

Max Healthcare institute Ltd, Saket, New Delhi

A Study To Assess The Effect Of Intradialytic Stretching Exercise On Muscle Cramps Among Patients Undergoing Haemodialysis

Mr. Manjunathan C.

Apollo CBCC Cancer Care (Apollo-Amrish Oncology Services Private Limited)

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DAY - 2

02 DECEMBER 2017, SATURDAY – DAY 2

Session – 7 | 0830 – 1015 Hrs | Grand Ballroom

PLENARY – 4 | LEARNING TOGETHER

Session Chairpersons:

Dr. Preetha Reddy
Executive Vice Chairperson, Apollo
Hospitals Group

Mr. Neeraj Garg
CEO, Apollo Health and Lifestyle
Limited

Speakers:

Dr. Peter Lachman
CEO, ISQua

Mark Britnell
Chairman and Senior Partner, Global Health Services, KPMG

Bearing the Burden Together: Transforming Health Care from Fortresses to Partnerships

Mr Michael Wagner
Executive Director, Advisory Board International

Management Style - Learning the dabbawala's way

Dr. Pawan Girdharilal Agrawal
Motivational Speaker, Author and Educationist: Mumbai Dabbawalas

Session – 7A | 1015 – 1020 Hrs | Grand Ballroom

INNOVATION BREAKTHROUGH

ISeeU

Mr. Srikanta Raut & Dr. Prasanna Ganapa

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Session – 8 | 1020 – 1120 Hrs | Grand Ballroom

PLENARY – 5 | THE BIG DEBATE: THE PATIENT IS ALWAYS RIGHT

Session Chairpersons:

Dr. Hari Prasad

President, Hospital Division,
Apollo Hospitals Group

Dr. Anupam Sibal

Group Medical Director,
Apollo Hospitals Group

For the motion:

Dr. Sandhya Mujumdar

Deputy Director Department of Medical Affairs (Clinical Governance),
National University Hospital Singapore

Dr. Ram Chaddha

Senior Consultant, Orthopaedics and Spine Surgery, Apollo Hospitals, Navi
Mumbai

Against the motion:

Dr. Suresh Ramasubban

Consultant, Apollo Gleneagles Hospitals, Kolkata

Mr. Gaurav Loria

Head - Quality and Administration
Apollo Hospitals Group

1120 – 1200 Hrs | REFRESHMENTS, NETWORKING & 'THE SHOWCASE'

Session – 9 | 1200 – 1300 Hrs | Grand Ballroom

PLENARY – 6 | JOINT PLENARY & THE AWARD CEREMONY

National Anthem

Welcome Address: Dr Sangita Reddy

Joint Managing Director, Apollo Hospitals Group

Special Address: Sir David Dalton

CEO, Salford Royal NHS Foundation Trust, UK

CHIME RHIT AWARDS

Special Address: Ms. Shobana Kamineni

Executive Vice Chairperson, Apollo Hospitals Group

ASIAN PATIENT SAFETY AWARDS

Presidential Address: Dr. Prathap C. Reddy

Founder and Executive Chairman, Apollo Hospitals, Group

Address by the Chief Guest: Ms. Anupriya Patel

Minister of State, Ministry of Health and Family Welfare, Government of India

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Vote of Thanks: Dr. K Ganapathy

President, Apollo Telemedicine Networking Foundation

1300 – 1330 Hrs | LUNCH, NETWORKING, 'THE SHOWCASE'

THE STREET SESSIONS 1300-1315 (The experts will share best practices on the identified issues and these sessions will happen only for 15 minutes. You could attend while having lunch and learn strategies to sustain patient safety standards)

PREVENTION OF NEEDLE STICK INJURIES @Convention Entrance

Moderator:

Dr. Smita Rai, Senior Manager - Quality, Apollo Hospitals, Bangalore

Ideators:

Dr (Mrs) Phalakshi Manjrekar, Director Nursing, PD Hinduja Hospital & MRC, Mumbai

Ms. Roselind Mathews, Regional Nursing Head, South West Region, Fortis Healthcare Limited

Ms. Tiji George, Regional Quality Manager, Apollo Health & Lifestyle Limited

WAYS TO SUSTAIN ACCREDITATION STANDARDS @Main Lobby

Moderator:

Dr. Sahana G., Medical Superintendent, Apollo Hospitals, Bangalore

Ideators:

Mrs. Bobby Ramesh, Director Nursing Services, Hyderabad Region, Apollo Hospitals Group

Ms. Elizabeth David, GM - Clinical Nursing and Operations, Reliance Foundation Hospital, Mumbai

Ms. Meeta Patel, AGM - Quality, Apollo Hospitals Ahmedabad

Session – 10 | 1330 – 1430 Hrs

BREAKOUT - 3 (PARALLEL SESSIONS)

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Session – 10A | 1330 – 1430 Hrs | BHOOMI (GRAND BALLROOM - 1)

ISQUA: EVALUATION INSPECTION ACCREDITATION - DO THEY IMPACT SAFETY?

Session Chairpersons:

Dr. Vispi Jokhi

Medical Director, Masina Hospital,
Mumbai

Ms. Pritindira Sachdeva

Lead - Apollo Quality Program
Apollo Hospitals Group

Speakers:

Prof. Cliff Hughes

President, ISQua

Dr. Peter Lachman

CEO, ISQua

Dr. BK Rana

ISQua Board Member

Session – 10B | 1330 – 1430 Hrs | JAL (GRAND BALLROOM - 2)

THE NURSING MASTERCLASS – II: NAVIGATING CHANGE – A HOLISTIC APPROACH TO MAKING NURSES AS THE CUSTODIANS OF PATIENT SAFETY

Session Chairpersons:

Mrs. Prajakta Samir Hindlekar

Director Nursing, Breach Candy
Hospital Trust, Mumbai

Ms. Neha Kishor Karle

Chief - Nursing Services
Lilavati Hospital and Research Centre,
Mumbai

Ms. Elizabeth David

GM - Clinical Nursing and Operations,
Reliance Foundation Hospital, Mumbai

Speakers:

Healthcare mistakes: Is it human error or system failure?

Dr (Mrs) Phalakshi V. Manjrekar
Director Nursing, P. D. Hinduja National Hospital & MRC, Mumbai

Do what is right Not what is easy: Common shortcuts nurses take

Ms. Roselind Mathews

Regional Nursing Head, South West Region, Fortis Healthcare Limited

Be patient with patients who are not patient: The art of saying NO - being polite yet firm

Ms. Belinda Sawant

Head – Nursing Services, Saifee Hospital, Mumbai

Open forum - Questions to speakers and chairpersons by audience

Vote of thanks

Ms. Sneha Vaidya

Director Nursing, Apollo Hospitals Navi Mumbai

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Session – 10C | 1330 – 1430 Hrs | VAAAYU (GRAND BALLROOM - 3)

HEALTHCARE EXPERTS SESSION

Session Chairpersons:

Dr. Kalyani Sen

Medical Superintendent,
MGM Hospital, Vashi

Dr (Lt Gen) Shiv Kumar Sharma

Director Medical Services, Apollo
Hospitals, Bangalore

Speakers:

Dr. GC Khilnani

Professor of Pulmonary Medicine & Sleep Disorders, AIIMS, New Delhi

Is Quality and patient safety financially sustainable?

Dr. Girdhar Gyani

Director General, Association of Healthcare Providers (India)

Integrated focussed approach to health & safety - Indian Oil Way

Dr. Sandeep Sharma

Deputy General Manager - Medical, Indian Oil Corporation Ltd

Session – 10D | 1330 – 1430 Hrs | AGNI (JUNIOR BALLROOM - 1)

QUALITY IMPROVEMENT AND PATIENT SAFETY AT NHS

Session Chairpersons:

Dr. N. Santhanam

CEO, Breach Candy Hospital, Mumbai

Ms. Vinita Sethi

Vice President - Corporate Affairs,
Apollo Hospitals Group

Speaker:

Sir David Dalton

Chief Executive, National Health Services (NHS), England

Session – 10E | 1330 – 1430 Hrs | AAKASH (JUNIOR BALLROOM - 2)

INNOVATION SHOWCASE: INNOVATIVE TECHNOLOGIES FOR PATIENT SAFETY

Session Chairpersons:

Mr. Bharat Monteiro

Director - South Asia, Masimo
Corporation
Regional Head, International Patient
Safety Movement

Dr. Rana Dasgupta

CEO, Apollo Gleneagles Hospitals,
Kolkata

Speakers:

Dr. Rana Mehta

Partner and Leader Healthcare, PwC India

Mr. Sudipta Ghosh

Partner, PwC India

Dr. Shravan Subramanyam

Managing Director, India and Neighbouring markets,
Roche

Prof. John Cartmill

Associate Dean, Clinical, Faculty of Medicine and Health Sciences, Macquarie
University

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Session – 11 | 1430 – 1530 Hrs

BREAKOUT - 4 (PARALLEL SESSIONS)

Session – 11A | 1430 – 1530 Hrs | BHOOMI (GRAND BALLROOM - 1)

INFECTION CONTROL: MEDICAL TRAVEL AND PREVENTION AND CONTROL OF EMERGING INFECTIOUS DISEASES

Session Chairpersons:

Lt Gen Dr. V. Ravishankar

COO

Lilavati Hospital, Mumbai

Dr. Tushar Parmar

Intensivist

Apollo Hospitals, Navi Mumbai

Speakers:

Inter and Intra Country Medical Travel – Infectious diseases epidemiology and requirements of Infection Prevention and Control preparedness

Dr. Gita Nataraj

Microbiologist, KEM Medical College and Hospital, Mumbai

Secretary HISI - Mumbai Chapter

Single Use Protection in Infection Prevention & Control - Standards, Benefits, Local Availability, Correct Usage, Waste Management & Economics

Mr. Tim Galekop

Advisor for Dispoline Inprev and Director - Tigamed Consulting

Dialyzer practices across the world, its application in India and its impact on foreign medical tourism

Dr. Thiagarajan Thandavan

Founder & CEO, Tides Institute of Health and Medical Sciences

Session – 11B | 1430 – 1530 Hrs | JAL (GRAND BALLROOM - 2)

MALAYSIAN PRIVATE HOSPITAL FEDERATION: LEARNING FROM THE MALAYSIAN PATIENT SAFETY INITIATIVES

Session Chairpersons:

Dr. Girish Nair

Consultant Neurologist

Apollo Hospitals, Navi Mumbai

Dr. Suresh Vasanth

Consultant Anaesthetist

Apollo Hospitals, Navi Mumbai

Speakers:

Dr. Dato Jacob Thomas

Group Medical Advisor, Sime Darby Healthcare, Malaysia

Ms. Erin Lloyd

Group Head of Nursing, Sime Darby Healthcare, Malaysia

Ms. Irene Quah

Nursing Development and Quality, Sime Darby Healthcare, Malaysia

Surveyor, Malaysian Society for Quality in Healthcare

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Session – 11C | 1430 – 1530 Hrs | VAAJU (GRAND BALLROOM - 3)

LEADERSHIP AND PATIENT SAFETY: QUEST FOR BEST - EMBRACING A NEW LEADERSHIP MINDSET FOR “ALWAYS SAFE CARE”

Session Chairpersons:

Dr. MG Pillai

Senior Cardiologist,
Apollo Hospitals, Navi Mumbai

Dr. RS Uberoi

Chief Quality Officer
Indraprastha Apollo Hospitals, New
Delhi

Speaker:

Mr. Michael Wagner

Executive Director and Chief Teaching Officer, Advisory Board Company

Session – 11D | 1430 – 1530 Hrs | AGNI (JUNIOR BALLROOM - 1)

NATIONAL UNIVERSITY HEALTH SYSTEM SINGAPORE: TRANSFORMING HEALTHCARE - INGRAINING CULTURE OF PATIENT SAFETY

Session Chairpersons:

Dr. Rajeev Boudhankar

CEO, The Bhatia General Hospital,
Mumbai

Dr. Aklesh Tandekar

Intensivist
Apollo Hospitals, Navi Mumbai

Speakers:

Dr. Victor Ong

Program Director, Senior Consultant, Emergency Medicine, NUHS Singapore

Dr. Sandhya Mujumdar

Deputy Director Department of Medical Affairs (Clinical Governance),
National University Hospital, Singapore

Session – 11E | 1430 – 1530 Hrs | AAKASH (JUNIOR BALLROOM - 2)

PATIENT SAFETY AND ACADEMIC PERSPECTIVE

Session Chairpersons:

Dr. Rajiv Yeravdekar

Dean, Faculty of Health and Biological
Sciences
Symbiosis International University,
Pune

Dr. Ajay Banarji

Director Medical Services,
Apollo Gleneagles Hospitals, Kolkata

Prof. Vikram Jha

Speakers:

Prof. M. Mariappan

Chairperson, Centre for Hospital Management, School of Health Systems
Studies
Tata Institute of Social Sciences (TISS), Mumbai

Dr. Abhijat Sheth

Chairman, National Board of Examination

**The methods for mass capacity building in patient safety (Patient Safety
beyond the Hospitals!)**

Dr. Anoop Daga

7th INTERNATIONAL PATIENT SAFETY CONFERENCE



1-2 December 2017 | JW Marriott Mumbai Sahar | Mumbai | INDIA

President-Education
Apollo Hospitals Group

Additional Medical Superintendent & Associate Professor
Dept of Hospital Administration, AIIMS, New Delhi

1530 - 1545 Hrs | ASSEMBLING INTO GRAND BALLROOM FOR VALEDICTORY FUNCTION

1545 - 1630 Hrs | VALEDICTORY FUNCTION, PRIZE DISTRIBUTION & IMPORTANT ANNOUNCEMENTS

CHIEF GUEST:

Ms. Sridevi Boney Kapoor
Bollywood Actress

1630 - 1700 Hrs | REFRESHMENTS, NETWORKING & 'THE SHOWCASE'