



PATIENT SAFETY CLUB

It has been five years since the release of the first Institute of Medicine Report on medical errors, To Err Is Human: Building a Safer Health System, and interest in patient safety and quality healthcare continues to grow.

In the Indian context, we have taken steps to improve patient safety continuously but it is not evenly spread out among all forms of healthcare organizations.

Keeping this in mind, this initiative is created so that the members get access to the literature, best practices and even meet and share data in various discussion forums led by the thought leaders.

DETAILS ON HOW TO BECOME A MEMBER OF THIS CLUB

- Criteria** : Any healthcare professional can become a member of this activity
Fees : **INR 2000** (One year valid membership)
INR 10000 (Lifetime membership)

HOW TO BE A MEMBER

The interested can contact the Quality stall and fill up the registration form and pay the amount.

8 BENEFITS OF BEING A MEMBER OF THIS CLUB:

Benefits	Annual membership	Lifetime membership
Member Kit	Includes a welcome letter, a partner card, pen drive with Apollo's 10 best practices, and some discount coupons.	Includes a welcome letter, a partner card, pen drive with Apollo's 10 best Practices, one health magazine and some discount coupons. 10 best practices every year in the identified areas will be sent
50% individual member discount on all the conferences on Patient Safety and related workshops.	Valid till November 2018	Life time validity
Access to webinars/ T cons/ V Cons on patient safety topics will be conducted once in every three months by renowned speakers to share best practices.	✓	✓
Access to conference presentations (as shared by the speakers)	✓	✓
Forum to share the latest innovative ideas followed in member hospitals.	✓	✓
Group projects related to patient safety can be started in the member's hospitals with the help of the committee members that will include data sharing also.	✗	✓
Member of local chapters for discussion forums with renowned institutions like NABH, JCI, and patient safety experts.	✗	✓
Access to Apollo Clinical Excellence Program and hand holding for implementation.	✗	✓

**This offer cannot be clubbed with any other offers

**Decisions pertaining to the Club activities will be taken by the committee members.



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NOTE ON APOLLO CLINICAL EXCELLENCE PROGRAM:

Apollo Clinical Excellence (ACE) @ 25 is a clinical balanced scorecard focusing on clinical excellence, patient safety and functional efficiency of a hospital. ACE @ 25 is a clinical balanced scorecard incorporating 25 or 15 or 10 (based on hospital size and specialties) clinical quality parameters involving complication rates, mortality rates, one year survival rates and average length of stay after major procedures like liver and renal transplant, CABG, TKR, THR, TURP, PTCA, endoscopy, large bowel resection and MRM covering all major specialties

METHODOLOGY

For the purpose of ACE reporting, currently the hospitals have been divided into three groups depending on their bed strengths, location and services offered as Group A, B and C. Each indicator has been lucidly defined and the numerators and the denominators have been clearly delineated. Benchmarking defines our expectations with weighted scores for the outcomes. The scoring system ensures that the segments measure up to a statistically significant range of figures which are further color coded as green, orange and red. The cumulative score achievable is capped at 100.

ARCHITECTURE

The ACE balanced score card has been developed online, with live capabilities and the mechanism is so devised to maintain the integrity and confidentiality of data with respect to each of the Hospitals.

Few indicators are given below as examples:

CORONARY ARTERY BYPASS SURGERY MORTALITY RATE [DEATH RATE]

What does it mean?

It measures the number of deaths per 100 discharged patients after a Coronary Artery Bypass surgery*

What does it indicate?

A lesser mortality rate indicates better outcomes and excellence of clinical and surgical care.

* Not taking into account the adjustment for age or presence of other co-morbid conditions that can increase risk of death

** References chosen for the benchmark of each indicator, are the best of class for that respective indicator

Indicator	Benchmark	Range	Score
	0.60%	≤ 0.80	4
	Cleveland Clinic	0.81-1.2	3
		1.21-1.6	2
		1.61-2	1
		>2	0
Ventilator Associated Pneumonia (VAP)	4.16	≤4.16	5
	National Healthcare Safety Network	4.17-4.99	4
		5.00-5.99	3
		6.00-6.99	2
		7.00-7.99	1
		>7.99	0

**ACE@25 was chosen for presentation at the ISQua Conference, 2011 and Conference of the Royal College of Physicians, 2014. Besides this, it has also been published as a case study by the Richard Ivey School of Business and won the FICCI Healthcare Excellence Award 2011.